

EXHIBIT 16

Application	Blaze Rule Capability	Complexity / # of rules	Real-time transactions		Batch Transactions - Run Frequency
			Average # per month	Average # per Day	
CSI Express	Predictive Modeling - policy scoring	High 8300	750,000 - 1,000,000	45,500	On average – twice per week
	Underwriting guidance	High 12800	Service is disabled		
Decision Point	Rate tables and Pricing Calculations	High 2250	10000	455	N/A
	Eligibility determination		50000	2,300	
	Endorsement generation		30000	1,400	
	Data Normalization		50000	2,300	
Automated Renewal Process	ARP1 - renewal categorization	High 3410	N/A	N/A	Monthly
	ARP2 - Policy renewal automation, including endorsement generation				Daily
CUW	Inventory Management & Workflow routing, assignments, scoring	Medium	1.22 million per month	55,000	Nightly
		1502		2,000	
IRMA (Individual Rate Modification Application)	Rate tables and Pricing Calculations	Medium 622	184,072	8,350	
TAPS (Texas Accident Prevention System)	Accident Prevention Compliance	Low 76	N/A	N/A	Monthly
		High 3120			Daily
Premium Booking	Validation Rules for PARS	Medium 350	N/A	N/A	Daily-Once
		High 3120			
Evolution	Underwriting guidance for Canada	Medium 350	N/A	N/A	Daily-Twice
		High 1720			
Adapt-ABL	Underwriting guidance for EUZ and Australia	Medium 910	N/A	N/A	Daily-Once
		High 910			
EZER (Comm'l PAS in EUZ)	Renewal Policy categorization	Medium 910	N/A	N/A	



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